

# WHAT IS WATER TRACKER?

- Platform for all water and wastewater facilities.
  - Report event-related status.
  - Submit needs and request resources.
- Used for emergency events.
  - Tropical storms.
  - Hurricanes.
  - Floods.
  - Contamination of source water.
  - Cyber-attacks.
- Used during what we call "Blue Sky" events (a need is requested outside of an emergency related event).

- Go to <https://fwwatertracker.com>.
- Email [WATERTracker@FloridaDEP.Gov](mailto:WATERTracker@FloridaDEP.Gov), or call (866) 742-0481 and provide information.
  - o Facility identification number.
  - o Name.
  - o Email address.
  - o Phone number.

**HOME PAGE**

Florida's **WATER TRACKER** Home Information Water Quality Training Videos

Alerts Training Logout

Join: Alerts Training! Welcome to Florida's WATER Tracker

Thanks for being a Florida member! 95 Members

**Find a Facility** **Update Status** **Get Help NOW!!**

**Event Updates**  
 Upcoming: **Spring 15b Test Event (2/15/2012)**

**Spring 15b Test Event (2)**  
 Counties Affected Data  
 Facility Count: 710  
 Population: 247,300

**Can you help? Facilities/Organizations need the following:**  
 Show Only Selected County:

Show ☐ All ☒ Selected

Facility	County	Facility ID#	Facility/Organization Name	Has a permit	Facility Status
<input checked="" type="checkbox"/> Bay	Bay	1500001	RAY COUNTY WADSW	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Full Operational
<input checked="" type="checkbox"/> Lee	Lee	1500003	LEE COUNTY SPRING UTILITIES	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Unknown
<input checked="" type="checkbox"/> Spring 15A Test	Bradford	1501201	CONTECH LAGOON 15A	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Non-Operational

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## MUTUAL AID AGREEMENTS

- Upload Mutual Aid Agreements (MAA) as soon as you create your account.
- Quicker response for any needs.
- Utilities are more likely to provide resources for your need due to MAA.

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## ENTERING RESOURCES

- Add resources you can provide as soon as possible.
- Resources will be assigned to corresponding needs requested.

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## UPDATE STATUS ICON

- Update Status icon: Quick link.

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## UPDATE STATUS ICON (2)

- Update Status Pop-up: Fill in the fields.

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## UPDATING STATUS

- Update your **Status**.
- Add **Status Comments**.
- Partially Operational? Check a **Sub-status**.

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## ENTERING NEEDS

- Click **Add**.
- Enter the **quantity** of the need(s).
- Add **Description** and any **Details** to describe your need.
- Select an **Event** (if applicable) – this will default to the current event.

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## GET HELP NOW ICON

- Get Help NOW** icon: Quick link.

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## GET HELP NOW ICON (2)

- Get Help NOW** Pop-Up: Fill in the fields.

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## BOIL WATER NOTICES

- Enter **Begin** date.
- Add a **Caused By-Reason**.
- Upload Boil Water Notice document.
- Don't forget to add a **rescinded** date.

The screenshot shows the 'Boil Water' form with fields for 'Begin' and 'Rescinded' dates. A red arrow points to the 'Begin' date field, and another red arrow points to the 'Rescinded' date field. The form also includes sections for 'Caused By', 'Critical Locations Impacted', and 'Documents'.

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## GO MOBILE

- Click **Go Mobile**.
  - Link location.
    - Login page.
    - Home page.
- [m.flwatertracker.com](https://m.flwatertracker.com)

The screenshot shows the 'Go Mobile' section with a list of instructions. A red arrow points to the 'Go Mobile' button. The instructions include clicking 'Go Mobile', linking to the login page or home page, and visiting the mobile website.

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## MOBILE SITE

The screenshot shows the 'Mobile Site' menu with various options. A red arrow points to the 'Get Status' button. The menu includes options like 'Get Status', 'Get Help', 'Outstanding Needs', 'Boil Water Notices', 'Mutual Aid Agreements', 'Manage Users', 'Facilities Near Me', 'Desktop Site', and 'Instructions PDF'.

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## TEXT UPDATES

- Check **Send texts to this number**.
- Respond to series of texts with your updates and needs.
- WATER Tracker** will be updated.

The screenshot shows the 'Text Updates' form with fields for 'First Name', 'Last Name', 'Email', and 'Phone Number'. A red arrow points to the 'Send texts to this number' checkbox. The form also includes sections for 'Rights' and 'Facilities'.

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## RETURNED RESOURCES

- Resource has been returned to the provider.
- Click the caret to bring up the **double arrow icon**.
- Click the **double arrow icon**.
- Confirm** return.

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## SHORTCUT TO SET STATUS

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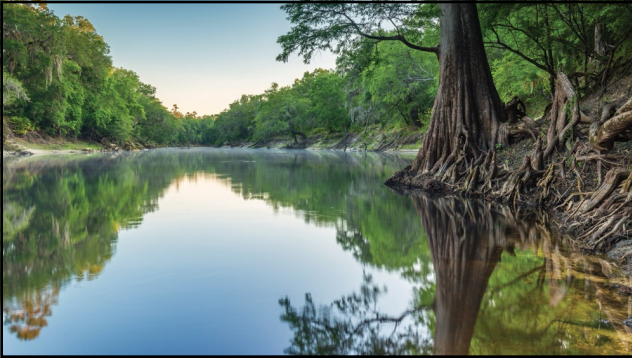
## SUGGESTIONS FOR IMPROVEMENT IDENTIFIED AFTER IAN AND NICOLE

- o26 completed by WATER Tracker updates and additions
- o8 handled internally by DEP (no change to the WATER system)
- o5 still under consideration
- o27 handled by functionality previously included in the system or determined by the cross-functional FRWA, FDEP, and FlaWARN team to be not required or not possible, such as two-way data exchange between PWS / WAFR and WATER Tracker

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## QUESTIONS?

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